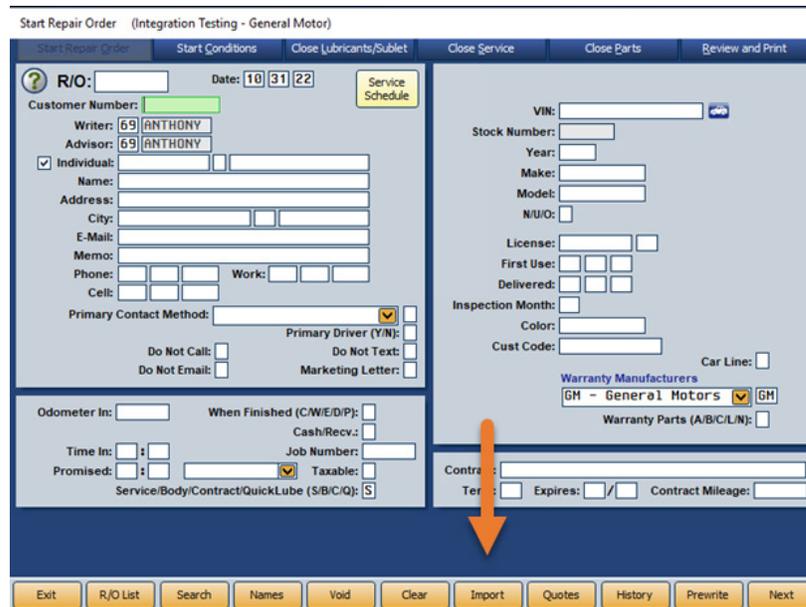


Autosoft Flex DMS - GM SAVI Integration

- SAVI is a service lane productivity and vehicle data documentation system that is designed to work with specific (qualified) dongles plugged into the vehicle's OBD II port during the write-up process. SAVI is designed to speed up the write-up process by wirelessly capturing the vehicle's full VIN, mileage, and Diagnostic Trouble Codes (DTCs).
- SAVI can help the Service Advisors better understand customers' concerns and provide information to the dispatcher to select the right Service Technician for the repair. SAVI will also help your Warranty Administrator when submitting claims to General Motors—potentially reducing the frequency of rejected claims caused by inaccurate mileage or causal DTC entries.
- The use of a compatible dongle device will be required for warranty claim submission starting January 2023.
- **Note:** Please continue to contact the Autosoft Customer Service center for any Flex issues, related to errors or system performance. Any questions or problems related to Service Workbench, or Savi dongles not working properly, should be directed to your normal GM support channels.

Start Repair Order



1. A new Import button has been added in the Start Repair Order screen, which allows users to retrieve SAVI vehicle information. This button may be used to create a new RO after successfully captured the vehicle's SAVI information.

Advisor	Date In	Time In	Year	Make	Model	VIN
	09/30/2020	13:45	2020	Chevrolet	Colorado	1GNSCNK02HR100820

Date In From: 9/20/2022
Date In To: 9/20/2022

Advisor:
VIN:

Buttons: Cancel, Refresh, Select

- When users click **Import**, a list of vehicles that have SAVI data will display. Click the vehicle to pull into the Repair Order screen.

Start Repair Order (Integration Testing - Honda)

R/O: 96338 Date: 10/26/22

Customer Number: JON284941

Writer: 69 ANTHONY
Advisor: 69 ANTHONY

Individual: TOM JONES
Name: TOM JONES
Address: 61 EXECUTIVE CT
City: WEST MIDDLESEX PA 16159
E-Mail: na
Memo:
Phone: Work:
Cell:

Primary Contact Method: H - Home Phone
Primary Driver (Y/N): Y
Do Not Call: Do Not Text:
Do Not Email: Marketing Letter:

Odometer In: 3004
Last: Odom
Time In: 14:18
Promised: 00:00
* - SAVI

When Finished (C/W/E/D/P): W
Cash/Recv.: C
Job Number: 96338
Taxable: Y
Service/Bo... Contract/QuickLube (S/B/C/Q): S

VIN: 1G12C5E11BF284941
Stock Number:
Year: 2011
Make: CHEVROLET
Model: MALIBU 1LT
N/U/O: 0
License: PA
First Use: 00 00 00
Delivered: 00 00 00
Inspection Month:
Color:
Cust Code:
Warranty Manufacturers: GM - General Motors
Warranty Parts (A/B/C/L/N): C

Contract: Term: Expires: Contract Mileage:

Buttons: Exit, R/O List, Search, Names, Void, Clear, UNLINK SAVI, History, Customer, Next

- Once an RO has been linked, the odometer in field will populate with the mileage collected from the SAVI dongle. The red asterisk indicates the odometer information was collected from SAVI and can no longer be edited.

Start Repair Order (Integration Testing - General Motor)

Start Repair Order | Start Conditions | Close Lubricants/Sublet | Close Service | Close Parts | Review and Print

R/O: 96338 Date: 10/27/22 Service Schedule

Customer Number: JON284941 Memo

Writer: 69 ANTHONY
 Advisor: 69 ANTHONY

Individual: TOM JONES
 Name: TOM JONES
 Address: 61 EXECUTIVE CT
 City: WEST MIDDLESEX PA 16159
 E-Mail: no
 Memo:
 Phone: Work:
 Cell:
 Primary Contact Method: H - Home Phone
 Primary Driver (Y/N): Y
 Do Not Call: Do Not Text:
 Do Not Email: Marketing Letter:

VIN: 1G1ZC5E11BF284941
 Stock Number:
 Year: 2011
 Make: CHEVROLET
 Model: MALIBU 1LT
 N/U/O: 0
 License: PA
 First Use: 00/00/00
 Delivered: 00/00/00
 Inspection Month:
 Color:
 Cust Code:
 Car Line:

Warranty Manufacturers
 GH - General Motors
 Warranty Parts (A/B/C/L/N): C

Odometer In: 3004 When Finished (C/W/E/D/P):
 Last: 0000 Cash/Recv.: C
 Time In: 14:18 Job Number: 96338
 Promised: 00:00 Taxable: Y
 * = SAVI Service/Body/Contract/QuickLube (S/B/C/Q): S

Contract: Expires: Contract Mileage:

Exit R/O List Search Names Void Clear UNLINK SAVI History Customer Next

4. Users can unlink the service visit from a Repair Order by clicking **UNLINK SAVI**.

Existing Repair Order

Start Repair Order (Integration Testing - General Motor)

Start Repair Order | Start Conditions | Close Lubricants/Sublet | Close Service | Close Parts | Review and Print

R/O: 96300 Date: 06/21/17 Service Schedule

Customer Number: ZAZ570048 Memo

Writer: 06
 Advisor: 06

Individual: ZACHARY ZAZ
 Name: ZACHARY ZAZ
 Address: 1406 MAIN RD
 City: PITTSBURGH PA 15555
 E-Mail: ZAZ@GMAIL.COM
 Memo:
 Phone: 020 030 0404 Work: 100 200 3000
 Cell: 700 800 9000
 Primary Contact Method: H - Home Phone
 Primary Driver (Y/N): N
 Do Not Call: Y Do Not Text: N
 Do Not Email: Y Marketing Letter: Y

VIN: 2HGFG12877H570048
 Stock Number:
 Year:
 Make:
 Model:
 N/U/O: U
 License: 212-ABC PA
 First Use: 01/01/17
 Delivered: 00/00/00
 Inspection Month: 00
 Color: BLACK
 Cust Code:
 Car Line: 0

Warranty Manufacturers
 GH - General Motors
 Warranty Parts (A/B/C/L/N): A

Contract: GMPP - BASIC CARE
 Term: 60 Expires: 01/19 Contract Mileage: 100000

Exit R/O List Search Names Void Clear LINK SAVI History Customer Next

When working with an existing Repair Order, a vehicle that has SAVI data will auto-link in the Start Repair Order screen. This will connect the SAVI data to the Repair Order. Users may also click **LINK SAVI** to manually attach the information.

Enter Conditions

Enter Conditions (Integration Testing - General Motor)

Start Repair Order | Start Conditions | Close Lubricants/Sublet | Close Service | Close Parts | Review and Print

R/O: 96338 | TOM JONES | 2011 CHEVROLET MALIBU 1LT | VIN: 1G1ZC5E11BF284941

GM Vehicle History

Investigate Vehicle History | SAVI

Print LOF Window Sticker

Repair: 1 | Menu: | Trouble/Fail Code: | C/P Repair is NON-Taxable | Added Op

R/O Data

VIN: 1G1ZC5E11BF284941
 Year: 2011
 Make: CHEVROLET
 Model: MALIBU 1LT
 New/Used: 0
 1st Use: 00/00/00
 Delivered: 00/00/00
 Inspection:
 Odometer In: 3004

1-(C) LUBE OIL & FILTER. CONVENTIONA

Complaint

Technician: | Estimated Labor Time: |
 Writer: | Labor Sale: |
 C / W / I / Q : | LOP: |
 Labor Level: | Complaint Code: |

Remove Repair | ERO Dispatch | Save Repair

Tech's | Writers | Menu | Fail Codes | Q Comp's

Exit | R/O List | Print | History | View R/O | Clear | Back | Next

Users can view the linked SAVI data by clicking the SAVI button in Enter Conditions (just below the IVH button).

GM SAVI Vehicle Info

GM Service Visit Id
f066d8d5c734323032c8fb0b9ebd412c

Vehicle Data

- OIL LIFE % - 20.67%
- TIRE PRESSURE LF - 38.87psi
- TIRE PRESSURE RF - 38.29psi
- TIRE PRESSURE LR - 38.29psi
- TIRE PRESSURE RR - 38.29psi
- TIRE PRESSURE LRI - 0
- TIRE PRESSURE RRI - 0
- TIRE PRESSURE SPR - 0
- Diesel Exhaust Fluid - 0
- Front Brake Pad Life - 0V
- Rear Brake Pad Life - 0V
- Cabin Air Filter Life - 0
- Engine Air Filter Life - 16%
- Proactive Alert Identifier 1 - 0
- Proactive Alert Identifier 2 - 0
- Proactive Alert Identifier 3 - 0
- Proactive Alert Identifier 4 - 0
- Proactive Alert Identifier 5 - 0

DTC Info

Code: B110A
 Type: N
 Desc: Head-Up Display Switch Signal

Close | Print

C / W / I / Q : | LOP: |
 Labor Level: | Complaint Code: |

Remove Repair | ERO Dispatch | Save Repair

Users can view or print the associated SAVI information here.