

OEM Integration Made Simple



General Motors and Autosoft

Comprehensive integration leads to the maximum performance. Autosoft is certified by GM to integrate seamlessly with its dealer communications system. Exchange data quickly and securely *while increasing visibility, efficiency, and compliance across your business.*

Service

GM Global Warranty Management | Review and process GM warranty claims for submission to Global Connect. View pulled transaction summaries for submitted claims, submit preauthorization requests to GM, and update data tables used to pull information.

Investigate Vehicle Inventory | Retrieve vehicle information and history directly from GM through Investigate Vehicle Inventory.

Labor Time Guides | Give accurate time estimates by natively viewing and selecting GM labor operations on repair orders.

GM Service Workbench | Service Advisor can use Global Connect to identify recommended services and then push accepted repairs to your DMS Service Writing.

GM Online Service Scheduling | Autosoft Service Schedule integration allows customers to schedule appointments online with your service department.

Accounting

GM FACTS 2.0 | Compile, prepare, print, and download financial data from the general ledger and transmit it to GM.

Factory Receivable Statements | Warranty claim payments can be retrieved from GM and pulled to the Factory Receivable Statement posting screen within Autosoft instead of manual entry.

VIS | View a list of available vehicle invoices and pull to the Vehicle Purchases posting screen.

Parts

GM RIM | Autosoft sends a daily file containing sales and inventory information to GM RIM. GM uses the data to determine your stocking and order quantities for inventory.

GM Parts Workbench | Submit parts orders and returns, inquire about orders, pull and print order invoices and electronic packing slips from GM, update the Parts Master, and locate parts at warehouses.

“We engineered iron-clad integration between Autosoft and GM dealer systems so no transaction will ever fall through the cracks — proof that we are committed to our dealers’ success.”

Bryce Veon, President & CEO, Autosoft



OEM Integration Guide for GM Dealers

Autosoft's DTAP Certification provides integrations vetted and approved directly by GM. The chart below outlines all GM integrations supported by Autosoft.

Required Integrations	
Global Warranty Management (R9)	✓
Parts Workbench — Parts Order (v2.0)*	✓
Retail Inventory Management	✓
Preferred Integrations	
Service Workbench — Menu Repair Order	✓
Online Service Scheduling — Online Service Appointments	✓
Parts Workbench — MR Answerbacks	✓
Parts Workbench — OE Answerbacks	✓
Parts Workbench — Material Returns	✓
Parts Workbench — Part Availability	✓
Parts Workbench — Part Information	✓
Sales Workbench — Locate Vehicle	✓
Sales Workbench — Send Deal Data (v2.15)	✓
Vehicle Invoice	✓
Customer Delivery Reporting	✓

***Includes:** Part Order Input — Web Service
 Part Order Maintenance — Web Service
 Part Order Inquiry — Web Service
 Part Shipment — Web Service

Part Invoice — Web Service
 Part Shipment — ebXML
 Part Invoice — ebXML
 SPAC Inquiry — Web Service